

ADVANCED INDUSTRIAL COMPONENTS INC. LIMITED WARRANTY INFORMATION

AIC's warranty obligations are limited to the terms set forth below:

Advanced Industrial Components Inc. ("AIC") warrants to the original purchaser that this product will be free of manufacturing defects in material and workmanship for a period of one (1) year from the original purchase date, or eighteen (18) months from AIC's original invoice, whichever expires first. The original purchase date as used herein shall mean the date stated in the vendor's original invoice.

AIC will, at its option, repair or replace this product without charge if it is found to be defective during the limited warranty period specified above. If AIC chooses, at its discretion, to replace any product for which there is a valid warranty claim, AIC shall replace the product with the same model or, if such model is not available, with a model which is, in AIC's reasonable judgement, the nearest compatible model available at the time of replacement. Note that each purchaser is limited to one (1) product replacement during the warranty period of the original claim.

NOT UNDER COVERAGE BY THIS WARRANTY

This limited warranty covers defects encountered in normal use of the product while operating according to the specifications set forth by AIC. The warranty is void and shall not apply to the following, including, but not limited to:

- 1. The failure or malfunction results from improper or negligent operation, abuse, misuse or maintenance or unauthorized alternation.
- 2. Malfunction resulting from, or repairs necessitated by, uses of the product for purposes other than that for which it was designed, or resulting from flood, fire, wind, lightening, freezing, or any other natural disaster, an act of God, an act of destruction, theft, or accident.
- 3. Damages to the product that occur during shipment.
- 4. Damages caused by improper or faulty installation.
- 5. Products exposed to corrosive elements harmful to the structural integrity and durability of the product.
- 6. Products installed outside of Canada and the United States.

AIC shall not be liable for any direct, special, incidental, or consequential damages caused by the use, misuse, or inability to use this product. AIC is under no legal obligations to rectify, including but not limited to, lost profits, downtime, goodwill, damages to or replacement of equipment and property. Purchaser assumes all risk and liability for loss, damage or injury to purchaser and purchaser's property and to others and their property arising out of the use, misuse or inability to use this product. This limited warranty shall not extend to anyone other than the original purchaser of the product.

Special Note for Double Wall Design:

This product is not certified to be used in lethal service. It is up to the user to determine if a service is lethal.

Do not use when exposed to chemicals, or combinations thereof, which may be corrosive to the product, and reduce the effectiveness of the double wall design.

The double wall products are designed to minimize the risk of cross contamination by allowing for visual notice of internal leak(s) - prompting the user to take action before the issue propagates. In the event that a failure is left undetected, and the product not promptly removed from service, the structural integrity of the product may become compromised, resulting in further damage to the product.

Should the product be used with fluid(s) that may be irritating or harmful to the body in any way, the user is responsible to ensure that all safety precautions are taken in the design of the system, and in the maintenance of the system, including but not limited to the following:

- systematic and periodic monitoring of the product to detect potential leaks failure to do so defeats the purpose of the double wall design.
- pressure differentials in the system to ensure that in the event of any cross contamination, that the non-toxic fluid will flow into the toxic side, and not vice versa.
- fluid chemical compatibility with the properties of the construction materials of the product.
- multiple safeguards are in place, in addition to the use of this product, to detect any leaks and to prevent the occurrence of possible cross contamination in the system.
- ensure no phase changes/pressure spikes occur in the system such conditions will weaken the structural integrity of the product.

MAKING A WARRANTY CLAIM

To file a claim under this warranty, the purchaser must do the following during the warranty period:

Before returning the product to AIC for warranty service, the purchaser must complete the Warranty Claims Form (attached) and fax it to AIC at (905) 829-4646. Upon preliminary assessment of the claim, AIC will send the purchaser a Request for Inspection Form, along with an Inspection Tag and a Return Merchandise Authorization (RMA) number. The Inspection Tag and RMA number must be clearly displayed and attached to the product on its return to AIC before it can be processed. Proper packing of the product in the original container, or equivalent, is the responsibility of the purchaser. This warranty does not cover expenses or labour for disassembly, removal, shipment, reassembly or reinstallation; the purchaser will be responsible for such costs.

AIC RESERVES THE RIGHT TO CHANGE SPECIFICATIONS OR DISCONTINUE MODELS WITHOUT NOTICE